

The Improvement Guide A Practical Approach To Enhancing Organizational Performance 2nd Edition

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The Improvement Guide: A Practical Approach to Enhancing Organizational Performance Gerald J. Langley , Ronald D. Moen , Kevin M. Nolan , Thomas W. Nolan , Clifford L. Norman , Lloyd P. Provost...

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The Improvement Guide: A Practical Approach to Enhancing Organizational Performance (2nd Edition) Page Content. Langley GL, Moen R, Nolan KM, Nolan TW, Norman CL, Provost LP. San Francisco, California, USA: Jossey-Bass Publishers; 2009. The Model for Improvement, an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings, is explored.

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Praise for The Improvement Guide. "Managers will profit enormously from studying this unique publication, which presents a very practical, readily implementable way to improve the performance of any organization. Utilizing this approach over the last fifteen years, under the guidance of a co-author, has been a major key to the success of our company."

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Executives, managers, and workers need practical methods and techniques that produce lasting results. This second edition of the best-selling book, The Improvement Guide, offers an integrated approach to learning and improvement, one that is designed to deliver quick and substantial results. Using straightforward stories to illustrate core ideas, the expert authors introduce a flexible model for improving quality and productivity in diverse settings.

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IHI uses the Model for Improvement as the framework to guide improvement work. The Model for Improvement,* developed by Associates in Process Improvement, is a simple, yet powerful tool for accelerating improvement. This model is not meant to replace change models that organizations may already be using, but rather to accelerate improvement.

How to Improve | IHI - Institute for Healthcare Improvement

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The Model For Improvement

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He is coauthor of the book Quality Improvement Through Planned Experimentation, 2nd edition (McGraw-Hill, 1998) and Quality Measurement: A Practical Guide for the ICU (HCPro, 2003). He is the 2002 recipient of the Deming Medal. Kevin M. Nolan is a statistician and consultant with API.

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Improve quality and productivity in most any organization Based on W. Edwards Deming's model, this guide offers an integrated approach to testing and improvement'one that is designed to deliver quick and substantial results.

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